



July 18, 2012

JOHN A DEVINE
5959 HUNTERS FORD RD
PACIFIC MO 63069

TEST
11.4

TREE TRIMMING NOTIFICATION

Service Address 5959 HUNTERS FORD RD
PACIFIC MO 63069

Account Number 00491-07116

Dear Customer,

In our continuing effort to deliver safe, reliable power to your home, crews working for Ameren Missouri will soon be in your neighborhood to trim and remove trees that could possibly interfere with your electric service. All customers being served in your area will be receiving this notification even though some of them may be served by underground power lines. It will take several months to complete trimming in your area. Enclosed with this letter is information about our tree trimming work and tips for planting trees around power lines.

This effort is part of Ameren Missouri's ongoing commitment to deliver safe, reliable service. Tree trimming is a priority for us. Trees, especially during severe weather, are a leading cause of power outages. We are also aggressively inspecting lines and equipment to prevent future outages.

If you have any questions or concerns regarding your trees, you may contact us at AmerenMissouritreetrimming@ameren.com or call 1.800.552.7583 regarding service questions. You can also go to AmerenMissouri.com/Reliability to get additional information.

I want to assure you that Ameren Missouri employees are working hard to continue to provide safe, reliable, and affordable power to you and your neighbors.

We value your business.

Sincerely,

Gregory G. Ringkamp
Manager – Planning, Standards, & Vegetation Management
Ameren Missouri Customer Operations

Ameren Missouri
PO Box 66529
Saint Louis MO 63166-6529

DC0059

June 18, 2013
RE: Tree Trimming
Substation:

Dear:

In our continuing effort to provide safe, reliable power to your community, crews working for Ameren Missouri will soon start trimming trees that could possibly interfere with electric service. All Ameren Missouri customers will receive this notification, even though some of them may be served by underground power lines. It will take several months to complete tree trimming in your area. Enclosed with this letter is information about this work and tips for properly planting trees around power lines to prevent problems in the future.

For city-owned trees that were planted under utility wires, Ameren Missouri has put in place the Municipal Tree Replacement Program. This involves partnering with municipalities to remove trees that require constant, ongoing pruning away from utility wires, in some cases the same types of trees that interfere with sidewalks and streets. Working together to remove and replace problem trees with lower growing utility-friendly trees will benefit the safety, reliability and aesthetics of the landscape.

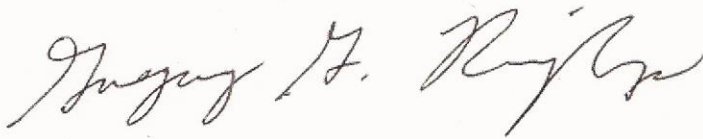
This effort is part of Ameren Missouri's ongoing commitment to deliver safe, reliable service. Tree trimming is a priority for us. Trees, especially during severe weather, are a leading cause of power outages. We are also aggressively inspecting lines and equipment to prevent future outages.

If you have any questions or concerns regarding your community's trees, please contact us at AmerenMissouriTreeTrimming@ameren.com or call 1.800.552.7583 regarding service questions. You can also go to www.AmerenMissouri.com/reliability for additional information.

I want to assure you that Ameren Missouri employees are working hard to continue to provide safe, reliable and affordable power to you and your community.

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Sincerely,



Gregory G. Ringkamp
Director – Planning, Standards, & Vegetation Management
Ameren Missouri Customer Operations