

HOLIDAY SCHEDULE

There will be no collections on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day. The change in service days will be for that day on which the holiday falls. If the holiday falls on a Saturday or Sunday no change in weekly trash pickup will occur. – When the holiday falls on a weekday, **ALL** days following a holiday **ROLL**.

For Example:

If the holiday is on a Monday:
Monday goes on Tuesday
Tuesday goes on Wednesday
Wednesday goes on Thursday
Thursday goes on Friday
Friday goes on Saturday

CARTS: 95-gallon household service carts for trash are available for an additional fee. Please call our Customer Service Department to inquire about lease fees.

BILLING: All invoices are to be paid **no later than the date shown on the invoice**. Any account that is not paid in full by the due date on the invoice will be put on “**Stop Service**” status and service will not be provided until the invoice has been paid in full. Credits for time on Stop Service will **NOT** be given.

CUSTOMER SERVICE: Allied/Midwest Waste Customer Service Department is open to receive telephone calls from 8:00 AM to 5:00 PM, Monday through Friday of each week, excluding holidays.

**Allied Waste Customer Service
(636) 947-5959**

Allied Waste



TRASH GUIDELINES *for the City of St. Ann*



General Guidelines

- By law, only **non-hazardous** household **solid** waste can be collected. Liquid waste products **cannot** be collected in a liquid state.
- Non-hazardous liquids can be mixed with an absorbent such as Kitty Litter, but **MUST** be completely dry & with the **lid off the container** to show the driver that it is dried out.
- All services are “curbside” which is placed within four feet (4’) of the traveled portion of the adjoining roadway.
- Trash with yard waste mixed in **cannot** be collected.
- Items over four feet (4’) high or long must be broken down or cut to four feet (4’) or less.
- Cardboard boxes **must be** broken down. for pick up.
- Loose materials must be put into a container or bundled.
- Containers shall have a capacity of no less than 20 gallons or more than 32 gallons, nor should they weigh more than 60 pounds.
- All trash must be placed in a container as described above. **Allied/Midwest Waste is unable to collect trash in plastic bags.**
- Trash service for Senior Citizens at a discounted price is available. **Residents must go to St. Ann City Hall to apply for Senior Discount.**
- Trash limits will not exceed the commonly produced quantity of a regular household family.
- Medically necessary needles (**sharps**), such as diabetic syringes will only be collected when in **approved** sharps

containers which are available from your syringe supplier or you may use a puncture proof container with a tightly closed lid.

- **Bulky Trash** includes any type of solid waste that cannot be placed into a 32-gallon trash can. Bulky Trash does **NOT** include major appliances, automobile parts or components, construction debris or any other such items. These items are to be serviced on the Trash day. There is no extra charge for this service. All Bulk items must be placed at the **curbside**. All boxes need to be broken down and bundled. We request that bulky items be limited to two **(2) items** per pick up. Please call Customer Service to schedule a bulky pick up.
- **Major Appliances** (White Goods) are to be scheduled for collection through Allied/Midwest Waste Customer Service **(636) 947-5959**. There is no charge for this service.
- **Tires and Car Batteries** cannot be collected.
- **Construction material** or the materials that result from home remodeling projects will not be picked up as part of normal trash or as bulk trash. Some examples of the materials we are unable to pick up:
 - Carpeting and other flooring materials
 - Cabinets
 - Drywall or sheetrock
 - Wood (e.g., 2X4’s, plywood, paneling, peg board)
 - Bathroom fixtures (toilets, tubs, commodes)
 - Kitchen fixtures (cabinets, islands. Etc.)
 - Plumbing (pipes, sinks)

- Large light fixtures (if the fixture does not fit in a 32-gallon can with the lid secured normally, we are unable to pick it up)
- Roofing material (e.g., shingles, ceramic roof tiles, tar paper, gutters, fascia boards)
- Siding

This above list is not all-inclusive. Please contact our Midwest Waste Customer Service office to inquire about having construction items picked up for an additional charge.

RECYCLE GUIDELINES

Recycling service is available at an additional cost.

Once Weekly Service: Bin supplied by Allied/Midwest Waste. See attached for a current list of acceptable recycle materials.

COLLECTION SCHEDULES

In order to insure collection of your trash and recycling, please put them out for collection at the curbside **BY 7:00 AM on your scheduled collection day.**

YARD WASTE, BRANCH AND LEAF COLLECTION IS PROVIDED BY THE CITY OF ST. ANN.

For more information, call the Public Works Department at 423-2917